



# Program Evaluation Presentation

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Rosalie Hall – Young Parent  
Employment Program

October 19, 2011



# Young Parent Employment Program (YPEP)

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- YPEP is federally funded employment program with 2.5 FTE of staff allocated at Rosalie Hall for intake and assessment, workshop provision and job development.
- YPEP has also recently just been funded to provide for the provision of child care while clients are participating in the program – this will be offered in collaboration with the CDC.
- YPEP's intake occurs on a continuous basis – if no group is running at the time of referral, the client is put on a waitlist once the intake and assessment are complete.



# YPEP - continued

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- YPEP provides service for clients who are:
  - Between 15 and 30 years of age;
  - Out of school and work;
  - Actively parenting; and
  - Not receiving Employment Insurance.



# YPEP:

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- Is designed to increase employability skills and provide support to young parents who may face barriers that may make it more challenging to locate and sustain employment.
- Is 10 weeks in length and holistic in its approach – the program looks at job search skills and helps develop life skills, increase self awareness, provide nutrition and parenting knowledge, and offer information on budgeting and credit.
- A number of workshops are provided focusing on assisting participants with identifying a career that suits them, developing an action plan and implementing strategies to sustain that plan.
- The program consists of:
  - 2 weeks of program development, recruitment, and intake;
  - 6 weeks of daily workshops covering a range of topics; and
  - 2 weeks of job placement designed a job shadowing in a field of interest.



# YPEP Outcomes/Goals as Defined by Service Canada

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- The following outcomes are measured on a monthly basis and provided in a summary to Service Canada
  - Number of participants (12 per session ideally);
  - Number of individuals participating in a job shadow;
  - Number of individuals planning on attending school after the program; and
  - Number of individuals that have secured employment at the completion of the program.

# Outcomes Based on the Rosalie Hall Logic Model

<b>Targets Apr 2010 - Aug 12, 2011</b>	<b>Actual Outcomes Apr 2010 - Aug 12, 2011</b>	<b>Percentage of Target</b>
166 clients screened	140 clients screened	84%
100 clients will be assessed	122 clients assessed	122%
70 clients will be provided case management/employment counselling service	57 clients provided case management/employment counselling service	81%
48 to attend FT employability and work placement programs	44 attended FT employability and work placement programs	92%
12 clients to participate in work placement	15 clients participated in work placement	125%
36 clients will find employment or enter education/training	32 clients found employment or entered education/training	89%
30 clients will be referred to other community programs/services suited to their needs	37 clients were referred to other community programs/services suited to their needs	123%



# YPEP Outcomes Based on Logic Model - continued

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- 73% of those participating in the YPEP employability workshops went on to complete education or gain employment
- Our target for this is 75% to go on from the workshops to education or employment



# YPEP Outcomes Based on Logic Model - continued

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## Client Satisfaction

- YPEP completes a client satisfaction tool with all clients as part of the graduation process.
- Generally, YPEP receives very positive feedback. Some comments include:
  - “I learned how to believe in myself and know that I can achieve more in life than I thought I could.”
  - “(I learned) overall how to be successful and how to take the steps to get there.”
  - “I learned that with a little hard work and a willingness to try, that problems can be solved. I have more direction and I feel more in control about what happens in my life. I can handles a lot more.”
  - “What I learned from the program is to do whatever you want to do, and your life will have purpose.”



# Program Evaluation – Continuing Goals

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- One of the outcomes beginning to be measured is the impact of YPEP on depression levels.
- The Beck Depression Inventory (BDI) is being administered pre-YPEP and post-YPEP.
- Early data has indicated that levels of depression are decreasing or being eliminated.
- Tracking of BDI scores will continue over the course of the next year.